

DAU WebCast FAQ's

Q1. Is there a way to verify that my system will be able to view the WebCast?

A1. Yes

Step 1. Click Here [Check Browser Setup](#)

Step 2. Verify that

a. your Internet Explorer version is 6.0 or higher

b. JavaScript is Enabled

*(RealPlayer Plug-in is **NOT** required for our WebCast)*

(if any of the above needs to be corrected on your system. See your System Administrator)

Step 3. Verify with your System Administrator that your network **does not** restrict Streaming Media from either .mil or outside addresses

(Our live WebCast stream is often outsourced so the audio/video stream does not come directly from dau.mil)

Q2. When I log into the WebCast, I see the waiting room, then the broadcasts seems to start, then shuts down, what's the problem?

A2. Your system or network is blocking Streaming Media, contact your system or network administrator (see Q1 Above).

Q3. When the WebCast first starts I see the video but don't hear anything for almost a minute. Is something wrong with my connection or is this on purpose?

A3. There is a one minute period in the beginning with no audio, this is intentional to ensure that all viewers systems have had time to buffer and start receiving both audio and video before we start the introduction during the live event.

Q4. Do I need any phone numbers or unique web address to send questions to the panel members during a WebCast?

A4. No, the link to ask questions will appear in the WebCast window once the live broadcast begins.

Q5. I'm not able to view the live WebCast, can I watch it later?

A5. Yes, The archive version of the actual event will be available 24/7 on the DAU Video Library at www.dau.mil Select the link for the "**DAU Video Library**" then "**WebCasts**" then "**Archived WebCasts**". It is normally available within 24-48 hours of the live event.

NOTE: Also the original broadcast (or links to them) are no longer functional once the live broadcast is complete.

Q6. Why are the slides available on some of the Archived WebCasts, but not on others?

A6. Slides are made available for download with the Archived WebCast based on the speaker/panel member's request. If slides are required from a particular WebCast we recommend contacting the speaker directly using the contact method mentioned in the broadcast.

Q7. I registered for the WebCast, but the web link is not posted in the Spotlight section yet.

A7. The Link to view the WebCast will posted at www.dau.mil in the Spotlight section no later than 2 hours prior to the WebCast.